

**Always call 9-1-1 for:**

Any situation where there is an immediate need for Law Enforcement , Fire Department or Medical assistance.

**NEVER call 9-1-1 for:**

- As a joke!
- For information such as road conditions
- When your power or cable is out
  - For directory assistance

Use the non-emergency number to report problems such as loud parties, pet problems and other non-emergency situations.

**(770) 536-8812**

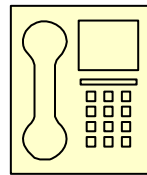


**\*When calling 9-1-1\***

- Remain calm
- Speak clearly
- Listen to and answer all questions
- Give as much information about you emergency as possible

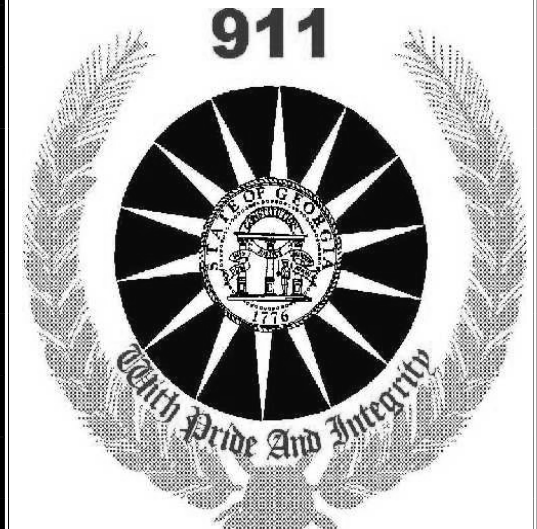
The Communications Officer answering your call will ask you a series of questions based on the emergency situation. These questions are designed not only to help you get the assistance you need but to provide further information to the first responders.

Rest assured that while one Communications Officer is asking you these questions another one is starting responders to your call.



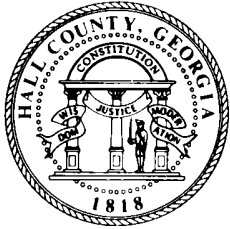
Dial 9-1-1 for Emergencies

**Hall County Central  
Communications  
&  
9-1-1 Center**



P.O. Box 1435  
Gainesville, GA 30503  
(770) 531-6765 Office  
(770) 531-3948 Fax

# HALL COUNTY 9-1-1



Hall County 9-1-1 seeks to provide the most effective and professional emergency and non-emergency communications possible. We seek to provide rapid and convenient access to public safety for citizens of our community and those passing through without regard to age, race, sex, creed, and religion, and national origin, physical or emotional impairment. Emergency 9-1-1 is responsible for providing seamless, professional, and effective, communications to all of Hall County and any agency requesting our assistance or services.

Hall County 9-1-1 communication officers are true professionals that are trained, willing and committed to providing an excellent service to the citizens of Hall County. We strive to treat every person with the utmost respect.

FOR NON-EMERGENCY SITUATIONS  
CITIZENS SHOULD CALL HALL COUNTY  
COMMUNICATIONS AT  
770-536-8812.

THE 9-1-1 CENTER IS STAFFED  
24/7, 365 DAYS A YEAR.

FOR OPEN RECORDS REQUEST CALL  
770-531-6765  
MONDAY-FRIDAY 8AM TO 5PM

FOR EMPLOYMENT OPPORTUNITIES, GO TO  
[WWW.HALLCOUNTY.ORG](http://WWW.HALLCOUNTY.ORG)

HALL COUNTY CENTRAL  
COMMUNICATIONS/9-1-1  
IS ALSO RESPONSIBLE FOR THE WEATHER  
SIRENS. THEY ARE SILENTLY TESTED DAILY  
AT 9AM. A WAIL TEST IS CONDUCTED THE  
3RD WEDNESDAY OF THE 3RD MONTH (FEB,  
MAY, AUG, NOV) AT 10AM, WEATHER  
PERMITTING.

## \*Helpful Tips\*

- When dialing 9-1-1 from a cell phone remember that you may not get the 9-1-1 system you are attempting to reach. Make sure you can provide a clear location of where the emergency is. With a cell phone you do not have to have a service plan to have the ability to call 9-1-1.
- Pay phones can also dial 9-1-1 without depositing any money.
- Teach your children how to dial 9-1-1 in case of an emergency.
- In the event there is an emergency where you cannot speak, leave the 9-1-1 line open.