

Healthcare Resources

Evaluation and Referral Resources

- **Nurseline** : Staffed by registered nurses, helps callers determine if emergency care is needed based on doctor-approved guidelines. Can help direct callers to alternate, less expensive sources of care if emergency care is not needed. Free Service.
770-219-INFO (4636)
9 a.m. – 1 a.m. 7 days a week

Community Resources for Non-Emergency Healthcare Needs

- **Private Physicians:** Contact your personal physician if emergency care is not needed.
- **Northeast Georgia Diagnostic Clinic:**
1240 Jesse Jewell Parkway
Suite 500
Gainesville, GA 30501
office: 770-536-9864
www.ngdc.com
- **Northeast Georgia Physicians Group**
Locations throughout Northeast Georgia
Visit www.ngpg.org for a list of physicians and locations or
Call 770-219-9441 for referral assistance
- **The Longstreet Clinic:**
725 Jesse Jewell Parkway
Gainesville, Georgia 30501
Phone 770-718-1122
w.longstreetclinic.com
- To find a physician on staff at Northeast Georgia Medical Center, visit www.nghs.com/doctors or for a free printed directory, call 770-219-3840.
- **Urgent Care:** Provides treatment for minor illnesses and injuries for adults and children.
No appointment needed.
Hours: 8 a.m. – 8 p.m., 7 days a week
Gainesville (formerly Quick Care): 597 S. Enota Drive | 770-219-7777
Braselton: Medical Plaza 1 | 1515 River Place, Braselton | 770-848-6195
Buford: 4889 Golden Pkwy., Ste. 100 | 770-848-9240
Cleveland: 2578 Helen Hwy, Cleveland | 706-348-4280
Dacula: 852 Dacula Rd., Dacula | 770-848-9380
Dawsonville: Medical Plaza 400, 108 Prominence Court, **706-344-6940**
Fees: Accepts most insurance plans (including Medicare), cash and all major credit cards.

- **Good News Clinics:** Provides medical and dental services for Hall County residents without insurance or resources to pay for healthcare services. Appointments preferred; walk-ins accepted. Individuals must complete an application to determine eligibility for services.
Hours: Mon – Fri, 8:30 a.m. – 5 p.m. | 770-503-1369
Fees : No insurance, Medicare or Medicaid are accepted. Services are free to patients and paid for by community donations.
- **Northeast Georgia Physicians Group Primary Care Clinic at the Hall County Health Department:** Managed by Northeast Georgia Health System and staffed by NGPG physicians, Northeast Georgia Physicians Group at the Hall County Health Department accepts walk-ins and schedules same-day appointments.
Hours: Monday-Friday 8 a.m. – 5 p.m.
1292 Athens St., Gainesville | 770-531-5600
Fees: Accepts patients with Medicare, Medicaid and PeachCare. Fees are based on ability to pay.
www.ngpg.org/healthdepartment
- **Prenatal Care Program at the Hall County Health Department:** Low cost prenatal care program for pregnant women who are residents of Hall County or District 2 Public Health counties that do not offer an OB program.
Hours: M-F by appointment
1290 Athens St., Gainesville | 770-531-5600
Fees: Accepts Medicaid. Non-Medicaid patients can pay on a cash basis; payment arrangements available.
- **MedLink Gainesville:** Community health center staffed with doctors, nurses and other caregivers that provides primary health care for adults and children. Appointments preferred; walk-ins accepted.
Hours: Mon. – Thurs. 8:30 a.m. – 7:30 p.m.
Friday 8:30 a.m. – 5:30 p.m.
Saturday 8:30 a.m. – noon (by appointment only)
528 Broad St. Ste B, Gainesville | 770-287-0290
Fees: Accepts patients with Medicare, Medicaid, Peachcare and commercial insurance.
Fees and payment plans for uninsured, low-income patients are based on ability to pay.
- **VA (Veterans Affairs) Outpatient Clinic – Oakwood:** Provides primary care and mental health services to eligible veterans living in northeast Georgia. Patients who need specialty care are referred to the VA Medical Center in Atlanta.
4175 Tanner’s Creek Dr. Oakwood | 404-728-8210
- **Guilford Immediate Care:** For illness or injury, Guilford Clinics can schedule same-day appointments and accepts walk-ins.
Hours: Mon. – Sat. 9 a.m. – 9 p.m.
Sunday 9 a.m. – 5 p.m.
Gainesville: 1250 Jesse Jewell Pkwy., Ste. 400 | 770-532-0800
Oakwood: 3885 Mundy Mill Rd., Unit 114 | 770-532-0820
Fees: Medicaid and most insurance accepted. Major discounts offered for those who are not insured

Other:

- **Northeast Georgia Medical Center**
www.nghs.com

743 Spring Street
Gainesville, Georgia
30501(770) 219-9000

AND

1400 River Place
Braselton, GA 30517
770-848-8000

Northeast Georgia Health System (NGHS) is a not-for-profit community health system dedicated to improving the health and quality of life of the people of Northeast Georgia.

Through the services of a medical staff of more than 1000 physicians, the residents of Northeast Georgia have access to the state's finest and most comprehensive medical services.

Northeast Georgia Medical Center's Charity Care Policy supports the provision of care for indigent patients, regardless of their ability to pay. To learn more, visit www.nghs.com/charity-care-policy or call 770-219-1898 (Financial Assistance)

- **Weight Loss Services at Northeast Georgia Medical Center**

www.nghs.com/bariatric-weight-loss-services

770-219-0446

The Bariatric Weight Loss Center at Northeast Georgia Medical Center offers both surgical weight loss and non-surgical weight loss options. Trained staff will work with you to create a customized weight loss or weight management plan to fit your lifestyle and specific needs.

- **Diabetes Services at Northeast Georgia Medical Center**

www.nghs.com/diabetes-services

770-219-0887

The Diabetes Education Program at Northeast Georgia Medical Center is recognized by the American Diabetes Association for quality self-management education. A comprehensive range of educational programs is offered to people with diabetes and their families by certified diabetes educators, registered nurses, and registered dietitians.

Diabetes Education Program:

For those diagnosed with Type 1 Diabetes or Type 2 Diabetes, both individual and group sessions are available to aid participants in understanding and managing their diabetes. The program includes:

- An assessment of individual education needs
- An individual session with the registered dietitian for a personalized meal plan
- Instruction in blood glucose monitoring
- Information on medication and teaching of insulin administration
- Group classes covering all areas of diabetes management
- Follow up counseling until personal goals are met

Physician referral is required.

For more information, or to schedule an appointment, please call 770-219-0887 or email diabetes.website@nghs.com.

Individual Medical Nutrition Therapy

Our dietitian will work closely with you to create a personalized meal plan. Therapy includes education about:

- Healthy eating
- Understanding nutrition labels
- Weight loss
- Carbohydrate counting
- Meal planning

- Optimizing current insulin therapy through diet

For more information, please call 770-219-0887 or email diabetes.website@nghs.com.

Gestational Diabetes Class

This is a class for expectant mothers who have been diagnosed with gestational diabetes. A diabetes educator/dietitian will complete an individual assessment with each participant.

A group or individual class is also conducted to teach the women and their families:

- effective meal planning
- blood glucose monitoring
- how to control blood glucose during their pregnancies

For more information about dates and times, please call 770-219-0966 or email diabetes.website@nghs.com.

Insulin Pump Program

Northeast Georgia Medical Center Diabetes Education Center offers insulin pump training and follow-up education for those requiring insulin pump therapy.

This program includes:

- An assessment of individual education needs
- Carbohydrate counting
- Hands-on insulin pump training
- Follow-up training

Physician referral is required. For more information, or to register, please call Suzanne Burns RD, LD, CDE at 770-219-0966.

Pre-Diabetes Education

The Diabetes Education and Self-Management Program at Northeast Georgia Medical Center (NGMC) is offering a low-cost pre-diabetes class to the community. Classes are held at Lanier Park.

NGMC offers this lifestyle intervention program to help educate the community on pre-diabetes and metabolic syndrome; identify risk factors for pre-diabetes; and promote strategies for meal planning, weight loss and exercise.

This class is designed for those with a family history of diabetes or other risk factors; those whose blood sugar is “a little elevated;” or those who want to learn how to prevent or delay type 2 diabetes.

The cost of the class is only \$10 per person or \$20 per family, and no physician referral is needed to participate. Call 770-219-0966 to register or for more information about upcoming classes.

Diabetes Support Group at NGMC

The goal of the Diabetes Education and Self-Management Program at NGMC is to provide our diabetes patients with a wealth of information, knowledge and support. Here you will find informative topics on the most current diabetes care.

We also offer a time of fellowship and education through our FREE Diabetes Support Group, which meets the third Thursday of most months.

Morning Group – meets at 11 a.m. in the Blue Ridge Room at Lanier Park (675 White Sulphur Rd).

Evening Group – meets at 6 p.m. in the Diabetes Classroom at Lanier Park

For more information, or to receive the newsletter via email, please call Suzanne Burns RD, LD, CDE at 770-219-0966.

- **Heart Care at Northeast Georgia Medical Center**

www.nghs.com/heart-services

770-219-5416

Northeast Georgia Medical Center (NGMC) has earned national recognition and a distinguished reputation for its comprehensive range of heart services.

In addition to offering emergency cardiac care 24 hours a day, 7 days a week, NGMC also offers:

- Acute Inpatient Care
- Intervention Services
- Advanced Diagnosis
- Cardiac Rehabilitation
- Cardiac Surgery

including minimally invasive heart valve reconstructions

The Ronnie Green Heart Center offers comprehensive cardiac surgical and inpatient coronary care. In addition to a state-of-the-art coronary care unit, the Heart Center's highly experienced physicians and staff provide a full range of open heart surgery including valve replacement and/or repair, coronary artery by-pass and off-pump by-pass procedures, and repair of thoracic aortic aneurysms.

For more information, call the Heart & Vascular Services department at **(770) 219-5416**

For **emergencies**, ALWAYS call 911.

Cardiac Rehabilitation at Northeast Georgia Medical Center

www.nghs.com/cardiac-rehabilitation

770-219-8290

Certified by the American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR), the Cardiac Rehabilitation (also known as Cardiac Rehab) program at Northeast Georgia Medical Center uses education, exercise and emotional support to support a patient after a cardiac event to the best possible recovery.

The program is comprised of progressive exercise and education for people who have experienced, or who are at high risk for, a heart attack, heart surgery or cardiac intervention such as angioplasty or stent placement.

Cardiac Rehab is divided into phases, with Phase I occurring during the patient's hospital stay and the other phases beginning after an individual has been discharged from the hospital, or any time upon a physician's referral.

Financial Information

Phase I is offered free of charge. Many health insurance plans will reimburse much of the cost of the Phase II program. The Cardiac Rehab staff and the Financial Counseling Department, will work with the patient and the insurance company to determine the extent of coverage prior to patient participation. Please speak to the rehab staff about financial information for Phase III.

Home Exercise Consultation

This will consist of a one-hour consult with an Exercise Physiologist. He/She will discuss the benefits of adhering to an exercise prescription and review the safety guidelines for your heart with you. This service is not covered by insurance. Please call 770-219-8290 for pricing.

Mended Hearts Support Group

Mended Hearts, Inc. is a nationwide support organization for individuals with heart disease, including persons recovering from heart attacks, angioplasty or open heart surgery.

This support group meets the third Thursday of each month in the Auxiliary Conference Room on the campus of Northeast Georgia Medical Center at 10:30 a.m.. Call 770-219-8932 for more information.

- **Cancer Services at Northeast Georgia Medical Center**

The Cancer Center at Northeast Georgia Medical Center (NGMC) is accredited with commendation from the American College of Surgeons' Commission on Cancer as a Comprehensive Community Cancer Program.

Comprehensive Cancer Care

The Cancer Center at Northeast Georgia Medical Center cares for more than 1,600 newly diagnosed cancer patients each year as well as recurrent cancer patients with ongoing treatment needs.

Locations

The Cancer Center at Northeast Georgia Medical Center (NGMC)

743 Spring Street NE
Gainesville, GA 30501
770-219-8800

1400 River Place
Braselton, GA 30517
770-848-8000

Toccoa Cancer Center (TCC)

1640 Falls Rd

Toccoa, GA 30577

706-297-7023

* Services offered at the TCC include radiation therapy, chemotherapy, cancer education and clinical trials. For more information about services available at the Cancer Center, call 770-219-8800.

Cancer Support Groups for Patients, Families and Caregivers

(770) 219-8815

Referral and access to hospital and community support groups

- Cancer support groups
- Breast cancer support groups
- Individual counseling
- Bereavement classes and summer bereavement camps for children

Cancer Information Line (NGMC)- 1(800) 466-5416

- A free telephone service for northeast Georgia communities
- Provides information, education and resources to cancer patients, family members and the general public